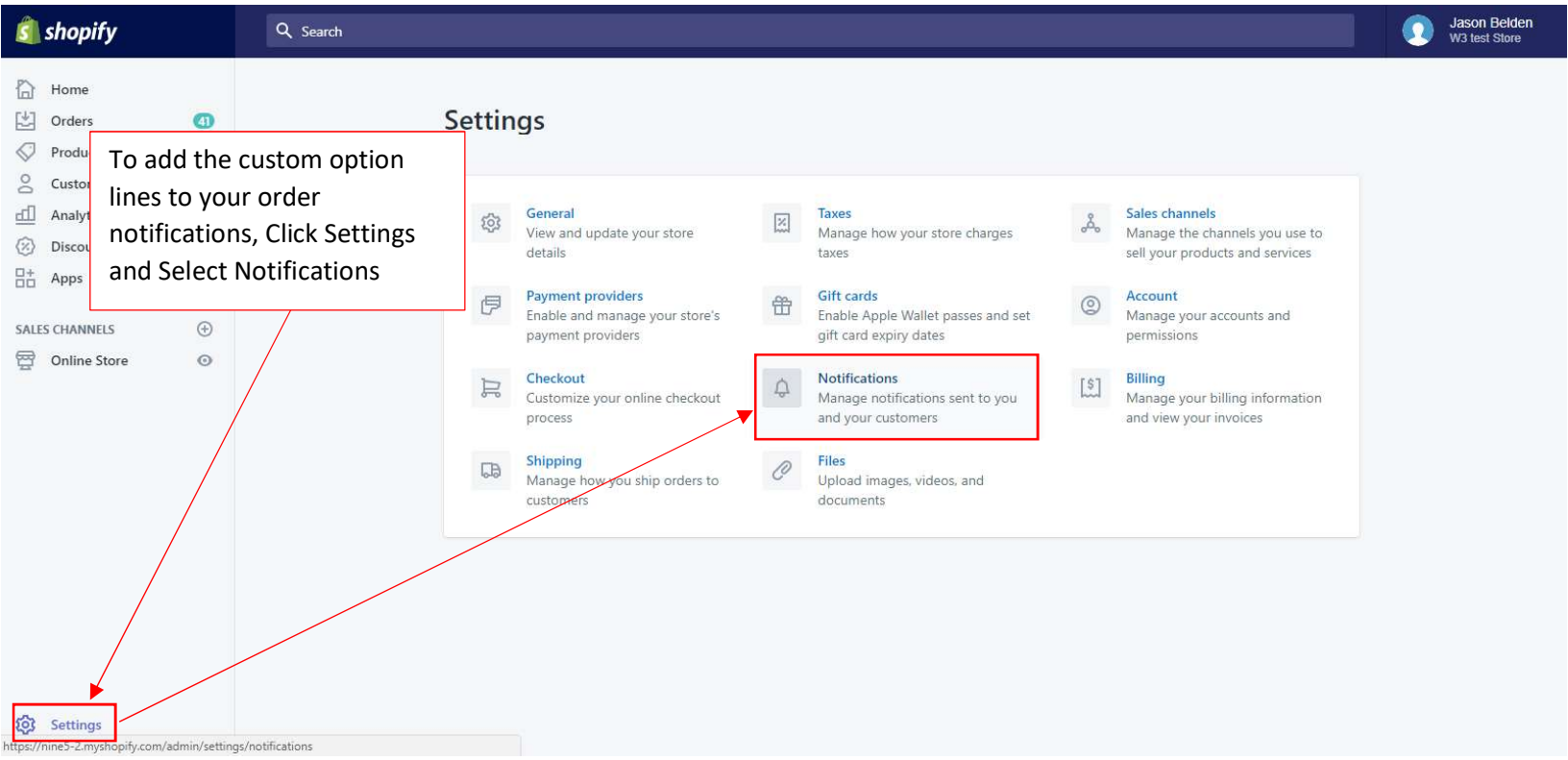
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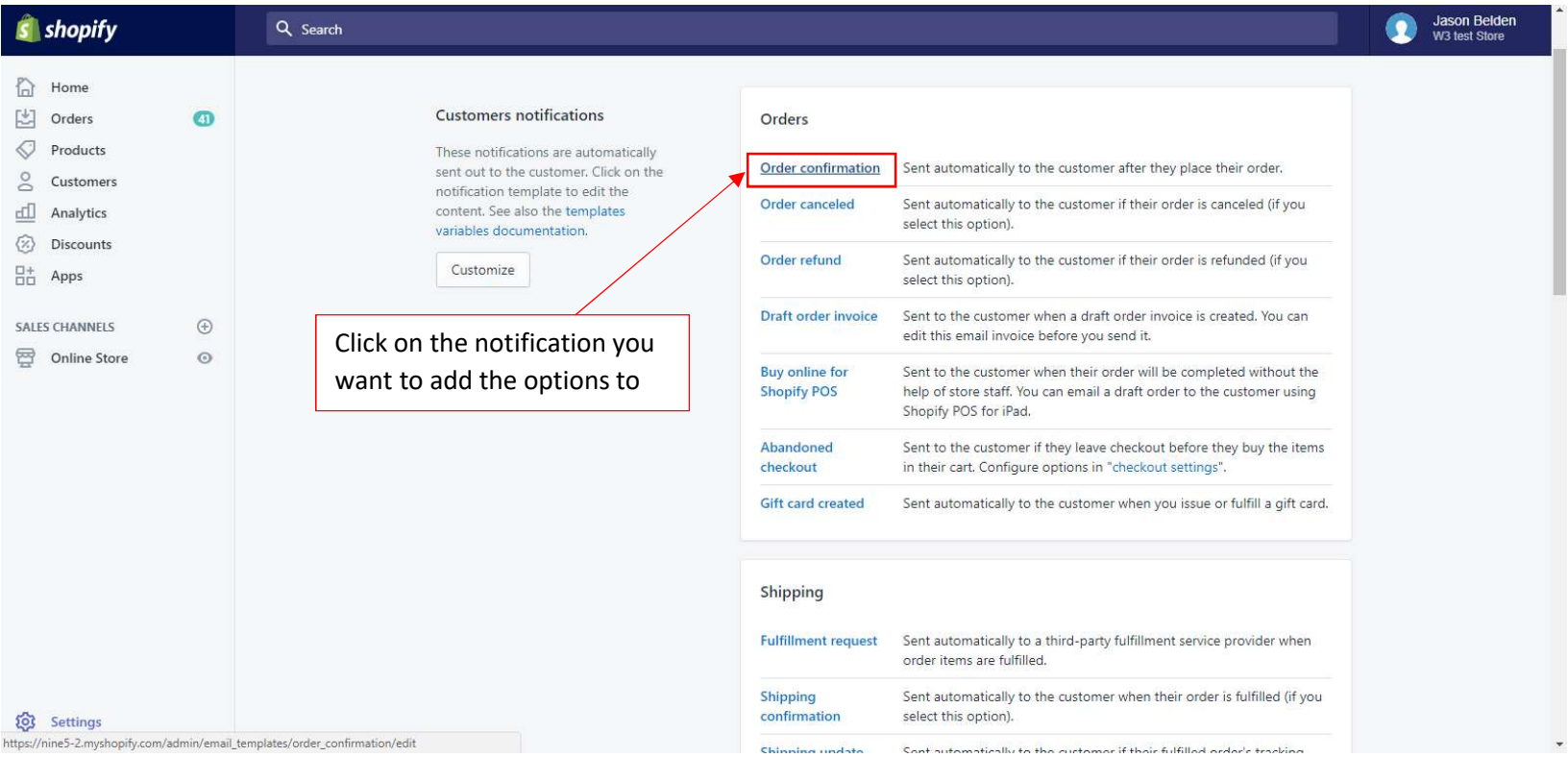
SALES CHANNELS
Online Store
Settings
To add the custom option lines to your order notifications, Click Settings and Select Notifications
General
View and update your store details
Taxes
Manage how your store charges taxes
Sales channels
Manage the channels you use to sell your products and services
Payment providers
Enable and manage your store's payment providers
Gift cards
Enable Apple Wallet passes and set gift card expiry dates
Account
Manage your accounts and permissions
Checkout
Customize your online checkout process
Notifications
Manage notifications sent to you and your customers
Billing
Manage your billing information and view your invoices
Shipping
Manage how you ship orders to customers
Files
Upload images, videos, and documents
Settings
https://nine5-2.myshopify.com/admin/settings/notifications


shopify
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W3 test Store
Home
Orders
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Products
Customers
Analytics
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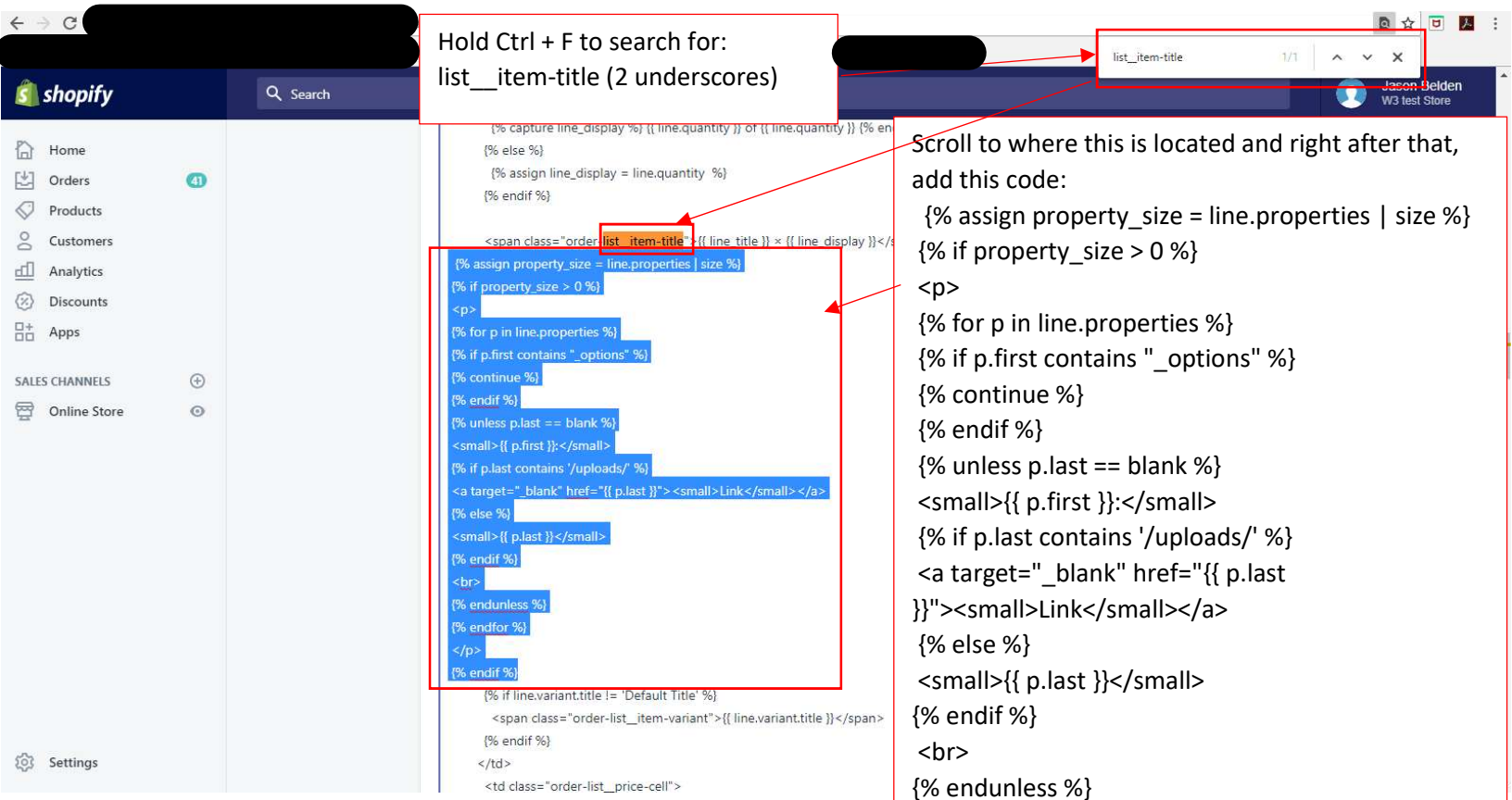
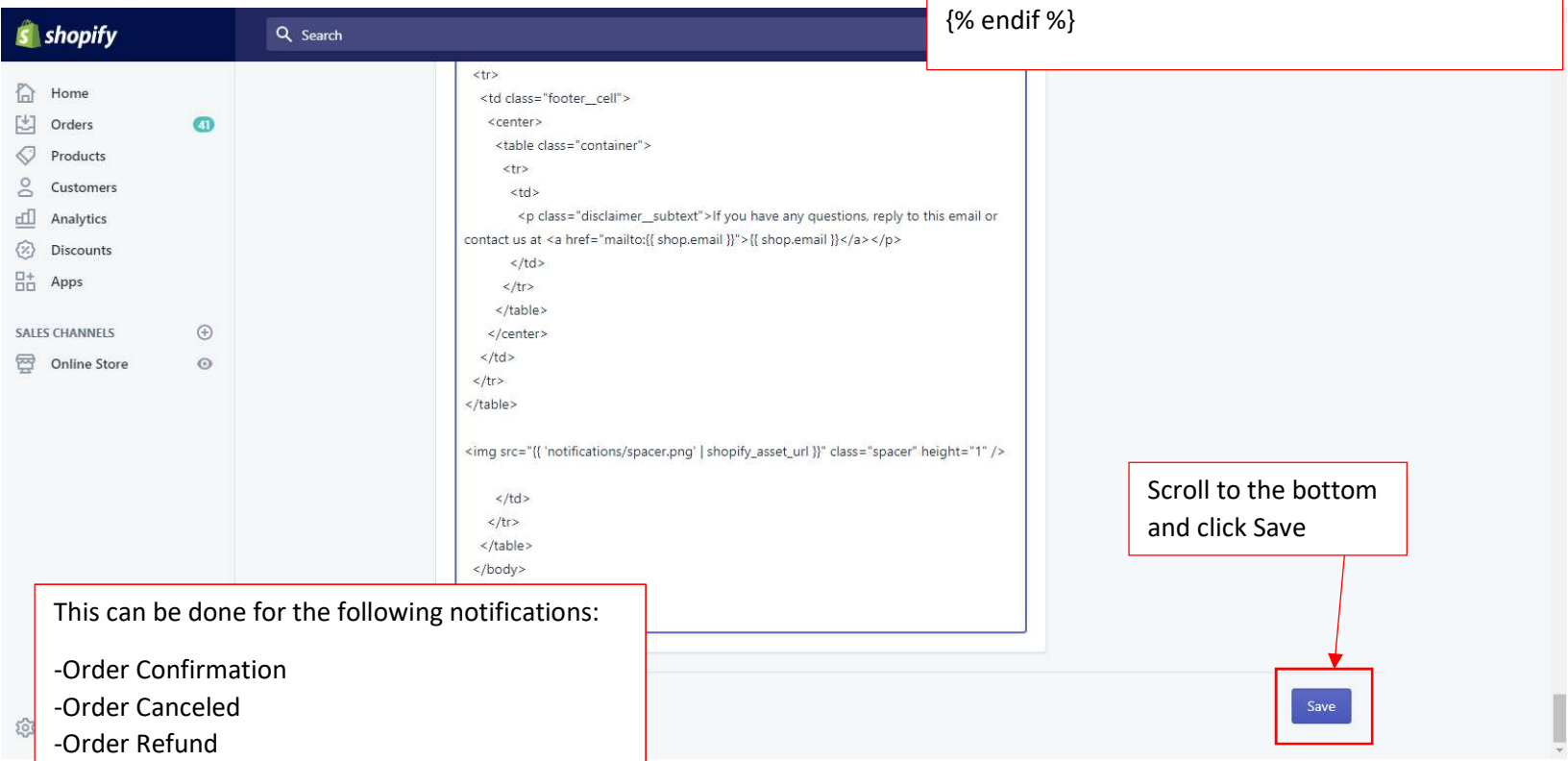
Apps
SALES CHANNELS
Online Store
Settings
Customers notifications
These notifications are automatically sent out to the customer. Click on the notification template to edit the content. See also the templates variables documentation.
Customize
Click on the notification you want to add the options to
Orders
Order confirmation
Sent automatically to the customer after they place their order.
Order canceled
Sent automatically to the customer if their order is canceled (if you select this option).
Order refund
Sent automatically to the customer if their order is refunded (if you select this option).
Draft order invoice
Sent to the customer when a draft order invoice is created. You can edit this email invoice before you send it.
Buy online for Shopify POS
Sent to the customer when their order will be completed without the help of store staff. You can email a draft order to the customer using Shopify POS for iPad.
Abandoned checkout
Sent to the customer if they leave checkout before they buy the items in their cart. Configure options in "checkout settings".
Gift card created
Sent automatically to the customer when you issue or fulfill a gift card.
Shipping
Fulfillment request
Sent automatically to a third-party fulfillment service provider when order items are fulfilled.
Shipping confirmation
Sent automatically to the customer when their order is fulfilled (if you select this option).
https://nine5-2.myshopify.com/admin/email_templates/order_confirmation/edit





This can be done for the following notifications:

-Order Confirmation
-Order Canceled
-Order Refund
-Abandoned Checkout
-Shipping Confirmation
-Shipping Update
-Shipment Out For Delivery
-Shipment Delivered